



TRAINING & DEVELOPMENT
BROCHURE

Knowledge for People, Planet, and Profit

www.kbbafrica.com

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*Improving organizational performance
through professional training*



Knowledge Beyond Borders (KBB) is an organization focused on providing knowledge for People, Planet and Profit. Our aim is to make knowledge and learning accessible to all.

We are a solution-based organization utilizing research and Data to help identify problems in systems and propose sustainable solutions to improve processes at your organization. This would result in you having dependable, effective, and efficient staff.



Over the years, we have implemented working solutions for Government and Private organizations within and outside Nigeria. We train people on how to use critical skills to identify problems in their systems and implement sustainable solutions.





*We believe
everything can be
measured, and that
this is the key to
sustaining process
improvement.*



CORE CORPORATE VALUES OF KBB

CORE VISION

To become a leading Africa brand on matters related to Data Management, Data Analysis, Training, Project Management, Performance Management and Appraisal

CORE MISSION

To embrace technology, knowledge and experience from continuous research to improve processes which will in turn impact positively on performance in any environment.

CORE VALUE

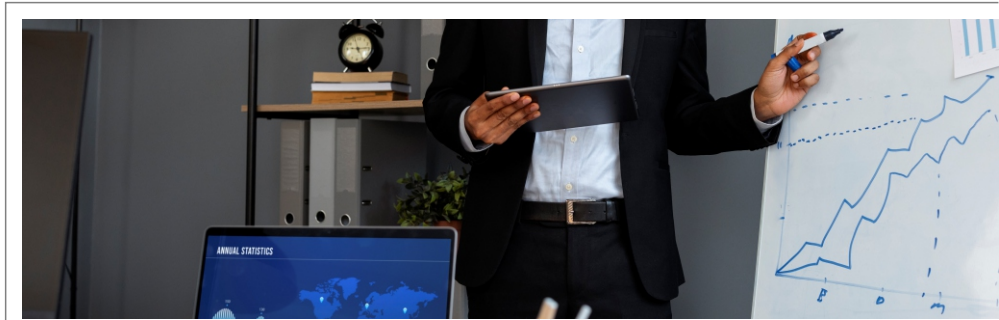
Collaboration, Open Mindedness, Professionalism, Customer Focus, Problem Solving Approach, Integrity



KBB SERVICES

Knowledge Beyond Borders offers the following services;

CORPORATE TRAINING



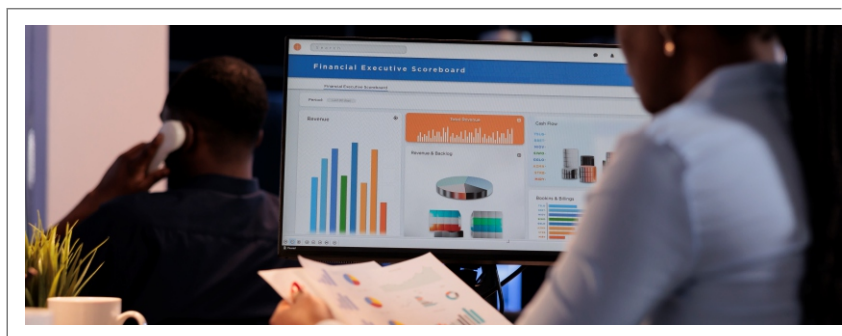
Knowledge Beyond Borders is a leading training and development firm specializing in empowering organizations to maximize productivity across their workforce.



RESEARCH & CONSULTING

Knowledge Beyond Borders Limited is a distinguished research and consulting firm renowned for providing organizations with insightful solutions rooted in a data-driven approach.

DATA-BASED DEVELOPMENT & MANAGEMENT



Knowledge Beyond Borders (KBB) specializes in Data-based Development and Management, at the forefront of data analysis, visualization, and operational applications of artificial intelligence and the Internet of Things.



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With a focus on enhancing individual skills, fostering collaboration, and leveraging the latest industry insights



CORPORATE TRAINING

Knowledge Beyond Borders is a leading training and development firm specializing in empowering organizations to maximize productivity across their workforce.

With a focus on enhancing individual skills, fostering collaboration, and leveraging the latest industry insights, we tailor our programs to each organization's unique needs. Our comprehensive training modules and personalized coaching sessions enable employees to reach their full potential, driving increased efficiency and ultimately contributing to the overall success of the organization. Discover the power of knowledge unleashed, transcending borders for unparalleled growth and productivity.

KBB has identified six stages that we utilize to make organizational training impactful.

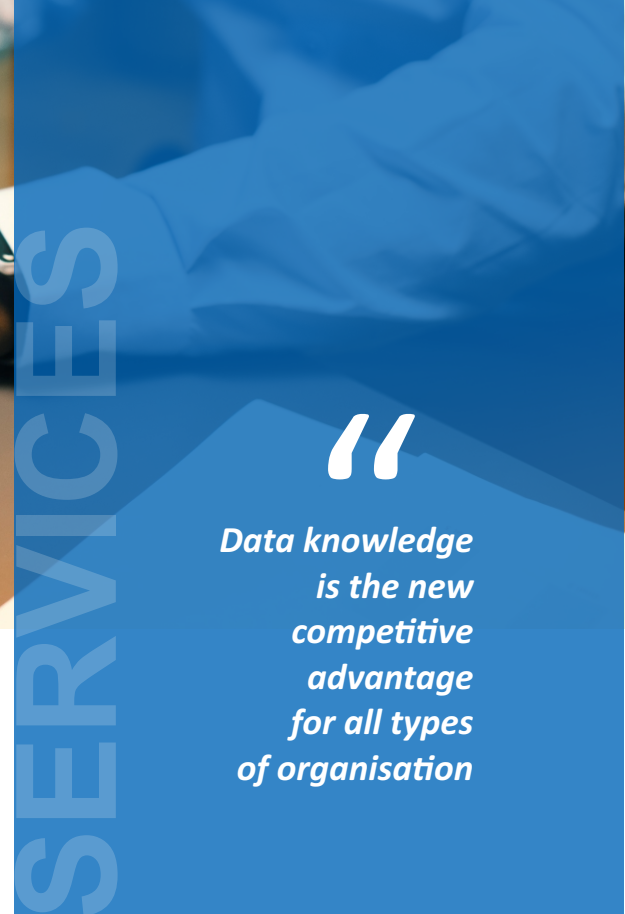
- Identifying and verifying competent facilitators/Consultants
- Identifying and solving real organizational challenges during the training
- Training needs assessment
- Level of knowledge assessment
- Structuring of the training (online or offline)
- Training Impact Assessment



RESEARCH & CONSULTING

Knowledge Beyond Borders Limited is a distinguished research and consulting firm renowned for providing organizations with insightful solutions rooted in a data-driven approach.

Leveraging a wealth of expertise and cutting-edge methodologies, they navigate complexities to offer strategic insights that empower businesses to make informed decisions. Their commitment to transcending borders ensures a global perspective, enabling tailored solutions that align with diverse organizational needs. Through rigorous analysis and a forward-thinking mindset, Knowledge Beyond Borders Limited helps businesses unlock their potential and thrive in a dynamic, data-centric landscape.



DATA-BASED DEVELOPMENT & MANAGEMENT

Some of the mistakes organizations are making about data are collecting the wrong and unstructured data.

Knowledge Beyond Borders (KBB) specializes in Data-based Development and Management, at the forefront of data analysis, visualization, and operational applications of artificial intelligence and the Internet of Things. We enable organizations to harness the power of data knowledge and its practical application, paving the way for future success. In today's rapidly evolving landscape, data gathering and analytics provide a distinct advantage. They empower organizations to make informed decisions, predict trends, and optimize operations. By leveraging data-driven insights, businesses can enhance efficiency, identify growth opportunities, and adapt swiftly to changing market dynamics. This analytical edge is crucial for organizations to compete favorably and thrive in the dynamic future of work, where data-driven strategies will be instrumental in achieving and sustaining excellence.





LIST OF COURSES OFFERED BY KBB

- | | |
|----|--|
| 01 | DATA ANALYSIS AND VISUALIZATION (WITH POWER BI, R, & POSTGRESQL) |
| 02 | DATA-BASED DEVELOPMENT AND MANAGEMENT |
| 03 | DATA REPORTING AND ANALYSIS FOR DECISION MAKING |
| 04 | DATA FORECASTING AND PREDICTION FOR ADVANCED DECISION MAKING |
| 05 | ARTIFICIAL INTELLIGENCE AND THE FUTURE OF WORK |
| 06 | DATA ANALYSIS AND VISUALIZATION |
| 07 | DATA-DRIVEN DECISIONS AND STRATEGIES |
| 08 | DATA DRIVEN PERFORMANCE MANAGEMENT AND APPRAISALS |
| 09 | INTRODUCTION TO LEAN AND SIX SIGMA KNOWLEDGE |
| 10 | PROCESS QUALITY AND DOCUMENTATION |
| 11 | OPERATIONAL EXCELLENCE |
| 12 | PERFORMANCE MANAGEMENT (PM) |
| 13 | INNOVATION AND STRATEGY |
| 14 | CYBERSECURITY FOR LEADERSHIP |
| 15 | TRANSFORMATIONAL LEADERSHIP |
| 16 | PSYCHOLOGICAL SAFETY |
| 17 | REMOTE MONITORING AND EVALUATION |

DATA ANALYSIS & VISUALIZATION

COURSE OVERVIEW

In this comprehensive training program, we will equip you with the essential skills and knowledge required to effectively analyze and interpret data. Whether you're a beginner looking to enter the field of data analysis or an experienced professional seeking to enhance your data-driven decision-making abilities, this course will provide you with a solid foundation.



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LEARNING OBJECTIVES

- ✓ Understand the fundamentals of data analysis and visualization
- ✓ Enhance data storytelling abilities
- ✓ Develop critical thinking and problem-solving skills
- ✓ Learn data analysis techniques
- ✓ Gain proficiency in data cleaning and preprocessing
- ✓ Understand ethical considerations in data analysis and visualization



Participants are required to bring their personal laptops for an enriched learning experience. Or the organization should provide tablets to ensure every participant has the necessary tools for the course.



DATA DRIVEN DECISION & STRATEGY

COURSE OVERVIEW

In this training program, we will explore the principles and practices of leveraging data to drive strategic decision-making in organizations.

The course aims to equip participants with the necessary skills and knowledge to make informed choices based on data insights, ultimately leading to improved business outcomes.

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LEARNING OBJECTIVES

- ✓ Understand the importance of data-driven decision-making
- ✓ Develop skills in data preprocessing and cleaning
- ✓ Understand predictive analytics and forecasting
- ✓ Explore machine learning for decision-making
- ✓ Evaluate data-driven decision models
- ✓ Foster a data-driven organizational culture



Participants are required to bring their personal laptops for an enriched learning experience. Or the organization should provide tablets to ensure every participant has the necessary tools for the course.



DATA DRIVEN PERFORMANCE MANAGEMENT & APPRAISAL

COURSE OVERVIEW

This course provides a comprehensive understanding of data-driven performance management and appraisals, equipping participants with the knowledge and skills to optimize organizational performance. Through a combination of theoretical concepts and practical applications, learners will explore the importance of leveraging data in performance management processes. They will delve into key topics such as defining performance metrics, collecting and analyzing relevant data, interpreting results, and using insights to drive informed decision-making. By the end of the course, participants will be equipped to design and implement effective performance management systems that leverage data to foster continuous improvement and drive organizational success.

LEARNING OBJECTIVES

- ✓ Understand the significance of data-driven performance management
- ✓ Define performance metrics and indicators
- ✓ Collect and analyze performance data
- ✓ Interpret and communicate performance results
- ✓ Implement data-driven appraisal techniques
- ✓ Design and optimize performance management systems
- ✓ Utilize data-driven insights for decision-making
- ✓ Identify challenges and best practices in data-driven performance management



Participants are required to bring their personal laptops for an enriched learning experience. Or the organization should provide tablets to ensure every participant has the necessary tools for the course.

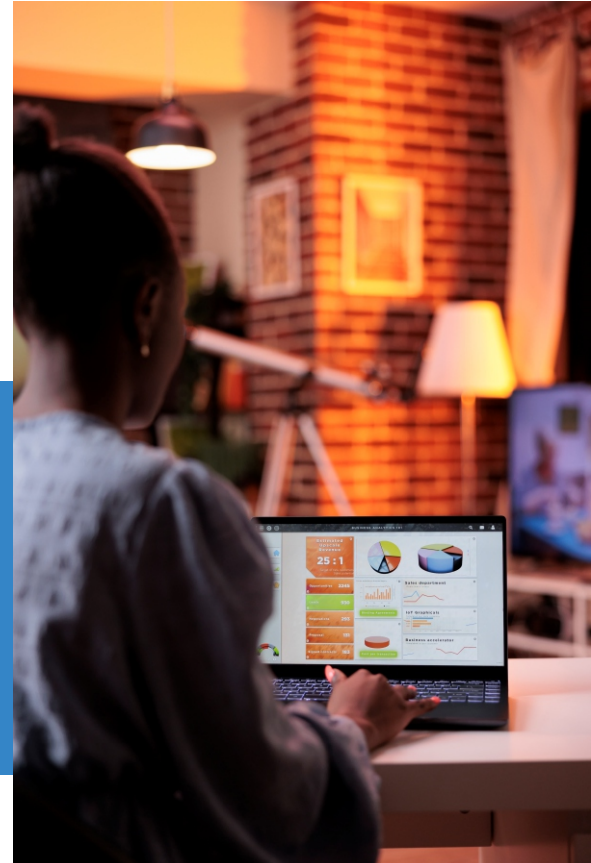
DATA-BASED DEVELOPMENT AND MANAGEMENT

COURSE OVERVIEW

The "Data-based Development and Management" course is designed to equip students with the essential skills and knowledge required to effectively utilize data in the realm of engineering and project management.

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Participants will delve into topics such as data collection, analysis, interpretation, and application, focusing on how data-driven decision-making can significantly impact project development and management strategies.



LEARNING OBJECTIVES

- ✓ Develop skills in utilizing various data analysis tools and techniques to extract meaningful insights for better project outcomes.
- ✓ Apply data-driven approaches to make informed decisions, optimize resource allocation, and enhance project efficiency.
- ✓ Understand the principles of data collection, organization, and analysis
- ✓ Implement strategies to integrate data into project development and management processes, promoting efficiency, accuracy, and sustainability.
- ✓ Effectively communicate and visualize data findings to stakeholders, facilitating clear understanding and collaboration within project teams.

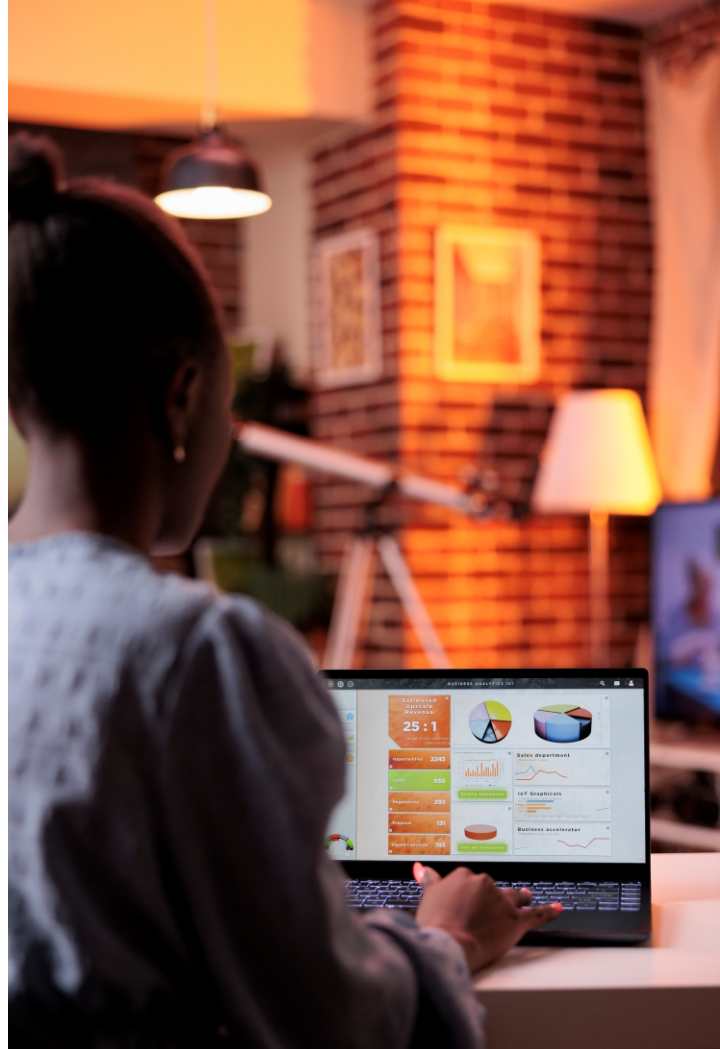


Participants are required to bring their personal laptops for an enriched learning experience. Or the organization should provide tablets to ensure every participant has the necessary tools for the course.

DATA REPORTING & ANALYSIS FOR DECISION MAKING

COURSE OVERVIEW

The course "Data Reporting and Analysis for Decision Making" is tailored to empower participants with the skills and techniques essential for effective data analysis and reporting to support informed decision-making in various domains.



Participants will delve into data visualization, interpretation, and presentation, focusing on producing clear and insightful reports to guide strategic decision-making processes.

LEARNING OBJECTIVES

- ✓ *Acquire proficiency in collecting, organizing, and cleaning data for accurate analysis.*
- ✓ *Master data analysis tools and methodologies to derive meaningful insights and trends from diverse datasets.*
- ✓ *Develop skills in creating visually engaging data visualizations and reports for conveying complex information in an accessible and understandable format.*
- ✓ *Understand the role of data in strategic decision-making and learn how to align data insights with organizational goals and objectives.*
- ✓ *Enhance communication abilities to effectively present data findings and recommendations, facilitating data-driven decision-making at all levels of an organization.*



Participants are required to bring their personal laptops for an enriched learning experience. Or the organization should provide tablets to ensure every participant has the necessary tools for the course.

DATA FORECASTING & PREDICTION FOR ADVANCE DECISION-MAKING

COURSE OVERVIEW

The course "Data Forecasting and Prediction for Advanced Decision Making" delves into the dynamic field of predictive analytics and forecasting to equip participants with the skills needed to analyze historical data patterns, build predictive models, and make informed decisions for the future.

Through a blend of theory and practical application, participants will learn how to utilize data-driven forecasting techniques to guide strategic decision-making in diverse professional contexts.



LEARNING OBJECTIVES

- ✓ Gain a deep understanding of various forecasting methods and techniques used in predictive analytics.
- ✓ Analyze historical data to identify patterns and trends that can aid in accurate predictions of future outcomes.
- ✓ Apply advanced statistical and machine learning methods to enhance the accuracy and reliability of predictions.
- ✓ Develop proficiency in building and evaluating predictive models to foresee potential scenarios and outcomes.
- ✓ Integrate data forecasting into the decision-making process, enabling organizations to proactively plan and strategize for optimal future outcomes.



Participants are required to bring their personal laptops for an enriched learning experience. Or the organization should provide tablets to ensure every participant has the necessary tools for the course.

ARTIFICIAL INTELLIGENCE & THE FUTURE OF WORK

COURSE OVERVIEW

The course "Artificial Intelligence and the Future of Work" offers a comprehensive exploration into the transformative impact of artificial intelligence (AI) on the workplace and professional landscape.

Participants will delve into the fundamentals of AI, its applications across industries, and the implications it holds for future job roles and work environments. Through theoretical study and practical applications, this course aims to prepare individuals to navigate and thrive in an AI-driven future of work.

LEARNING OBJECTIVES

- ✓ Understand the core concepts and principles of artificial intelligence, including machine learning, neural networks, and natural language processing.
- ✓ Explore diverse applications of AI across industries and how it is reshaping job roles, workflows, and business models.
- ✓ Anticipate and adapt to the changing landscape of work, equipping themselves with the tools to harness AI for personal and organizational growth.
- ✓ Evaluate the ethical, societal, and economic implications of AI adoption in the workplace and wider society.
- ✓ Acquire the knowledge and skills needed to collaborate effectively with AI systems and technologies in a professional setting.





INTRODUCTION TO LEAN & SIX SIGMA KNOWLEDGE

COURSE OVERVIEW

Introduction to Lean and Six Sigma is a comprehensive course designed to provide a solid foundation in the principles and methodologies of these two powerful process improvement approaches. The course offers an overview of Lean and Six Sigma, exploring their origins, core concepts, and key tools. Students will gain an understanding of how Lean focuses on reducing waste and improving efficiency, while Six Sigma aims to minimize defects and variations in processes. Through interactive lectures, case studies, and hands-on exercises, participants will learn to identify opportunities for improvement, analyze data, and implement effective solutions. By the end of the course, students will be equipped with the knowledge and skills to drive continuous improvement and achieve operational excellence in various industries and organizational settings.

LEARNING OBJECTIVES

- ✓ Identify and classify different types of waste within processes and apply Lean tools to eliminate or minimize them.
- ✓ Comprehend the DMAIC (Define, Measure, Analyze, Improve, Control) framework and its application in problem-solving and process improvement.
- ✓ Identify process bottlenecks, root causes of defects, and opportunities for improvement using data-driven approaches.
- ✓ Apply Lean and Six Sigma tools such as value stream mapping, 5S, Kaizen, and process flow analysis to enhance process efficiency and effectiveness.
- ✓ Develop skills in project management and change management to successfully implement Lean and Six Sigma initiatives within an organization.
- ✓ Gain awareness of real-world case studies and best practices in Lean and Six Sigma implementation across various industries.



Participants are required to bring their personal laptops for an enriched learning experience. Or the organization should provide tablets to ensure every participant has the necessary tools for the course.



PROCESS QUALITY & DOCUMENTATION

COURSE OVERVIEW

This course gives a comprehensive understanding of the principles and practices involved in ensuring quality and maintaining efficient documentation within various business processes.

The course covers essential topics such as process analysis, process improvement methodologies, quality management systems, and documentation standards. Students will learn how to identify bottlenecks, analyze process flow, and implement strategies for enhancing productivity and quality. Additionally, the course emphasizes the importance of documentation accuracy, organization, and accessibility in supporting process efficiency and compliance. Through a combination of theoretical concepts, case studies, and practical exercises, students will develop the skills necessary to evaluate, improve, and document processes effectively in order to achieve optimal business outcomes.

LEARNING OBJECTIVES

- ✓ Understand the fundamental principles of process quality.
- ✓ Gain proficiency in analyzing business processes, identifying bottlenecks, and proposing improvements to enhance productivity and quality.
- ✓ Develop knowledge of various quality management systems and methodologies.
- ✓ Acquire skills in creating accurate, and accessible process documentation.
- ✓ Cultivate the ability to assess the effectiveness of process documentation.
- ✓ Enhance problem-solving skills.
- ✓ Develop a strong understanding of the relationship between process quality, documentation, and overall business performance.
- ✓ Gain insights into emerging trends and technologies related to process quality and documentation.

OPERATIONAL EXCELLENCE

COURSE OVERVIEW

Operational Excellence provides a comprehensive overview of the principles, strategies, and techniques essential for achieving operational excellence in organizations. This course covers various aspects such as process optimization, performance management, lean principles, and continuous improvement methodologies.



Students will learn how to identify and eliminate operational inefficiencies, streamline processes, and enhance overall productivity. Through real-world case studies and interactive exercises, participants will develop a deep understanding of the key concepts and tools required to drive operational excellence across different industries.

LEARNING OBJECTIVES

- ✓ Identify operational inefficiencies, bottlenecks, and waste within processes and develop strategies to eliminate them.
- ✓ Apply lean thinking principles and techniques to streamline operations and optimize resource utilization.
- ✓ Implement performance management frameworks and metrics to measure and monitor operational performance.
- ✓ Utilize continuous improvement methodologies, such as Six Sigma and Kaizen, to drive ongoing enhancements and achieve operational excellence.
- ✓ Foster a culture of operational excellence within organizations.
- ✓ Evaluate and select appropriate technology and automation solutions to enhance operational efficiency.

PERFORMANCE MANAGEMENT

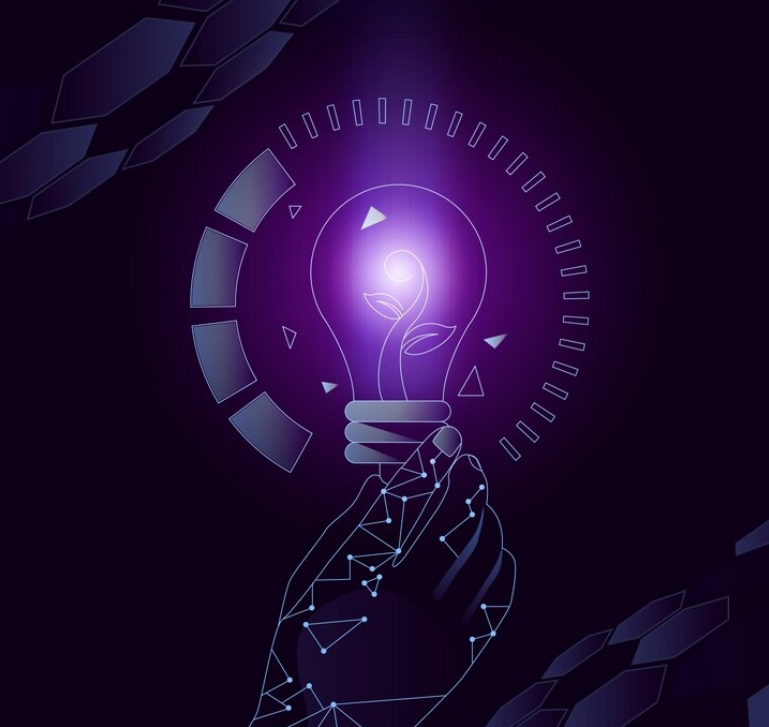


COURSE OVERVIEW

Performance Management provides a comprehensive overview of the principles, strategies, and techniques involved in effectively managing and optimizing employee performance within organizations. This course covers key aspects such as goal setting, performance measurement, feedback and coaching, performance appraisal, and employee development. Participants will learn how to align individual and team goals with organizational objectives, establish clear performance metrics, and provide regular feedback to enhance employee performance and motivation. Through interactive discussions, case studies, and practical exercises, students will gain a deep understanding of performance management best practices and develop the skills necessary to design and implement performance management systems that drive productivity, engagement, and organizational success.

LEARNING OBJECTIVES

- ✓ Explore various performance measurement techniques and tools used in evaluating individual and team performance.
- ✓ Understand the role of goal setting and feedback in performance management.
- ✓ Learn how to establish clear performance expectations and align them with organizational goals.
- ✓ Explore methods for providing constructive feedback and coaching to improve performance.
- ✓ Understand the significance of performance appraisals and learn best practices for conducting fair and unbiased evaluations.
- ✓ Understand the link between performance management and employee development, motivation, and engagement.
- ✓ Learn how to use performance data to identify trends, make informed decisions, and drive organizational effectiveness.



INNOVATION & STRATEGY

COURSE OVERVIEW

Innovation and Strategy provides a holistic understanding of the critical role that innovation plays in shaping strategic decisions within organizations. Participants will delve into the dynamic relationship between innovation and strategy, gaining the necessary knowledge and tools to navigate the complexities of today's business landscape successfully. Through a blend of theoretical concepts, real-world case studies, and interactive discussions, participants will develop the skills needed to effectively drive innovation and formulate strategic approaches that foster growth and competitive advantage. By the course's conclusion, participants will possess a comprehensive understanding of the strategic significance of innovation and be empowered to spearhead innovation initiatives within their organizations.

LEARNING OBJECTIVES

- ✓ Identify and analyze different types of innovation.
- ✓ Explore the factors that drive innovation and the role of creativity and design thinking in the innovation process.
- ✓ Evaluate the impact of disruptive technologies and trends on business models and competitive landscapes.
- ✓ Learn how to effectively assess and prioritize innovation opportunities and build an innovation portfolio.
- ✓ Understand the role of strategic leadership in driving innovation initiatives and managing organizational change.
- ✓ Learn how to align innovation strategy with overall business strategy to achieve sustainable growth and competitive advantage.

CYBER-SECURITY FOR LEADERSHIP

COURSE OVERVIEW

This course equips participants with the essential knowledge and skills to navigate the complex world of cybersecurity and lead their organizations in effectively mitigating cyber threats. With a focus on leadership and strategic decision-making, participants will gain a comprehensive understanding of the cybersecurity landscape, emerging threats, and best practices for securing critical assets and data.



Through practical case studies, interactive discussions, and expert insights, participants will learn how to develop and implement cybersecurity strategies, establish robust governance frameworks, and foster a culture of cybersecurity awareness and resilience.

By the end of the course, participants will possess the necessary skills to lead their organizations in proactively addressing cybersecurity risks, safeguarding sensitive information, and ensuring the long-term security and trust of their stakeholders.

LEARNING OBJECTIVES

- ✓ Gain knowledge of various types of cyber threats and attacks, including malware, phishing, ransomware, and social engineering
- ✓ Explore cybersecurity governance frameworks and regulations to effectively manage cybersecurity risks within an organization.
- ✓ Understand the role of leadership in fostering a culture of cybersecurity awareness
- ✓ Develop skills to assess and mitigate cybersecurity risks, including vulnerability assessments and incident response planning.
- ✓ Learn about the latest trends and emerging technologies in cybersecurity, such as artificial intelligence and blockchain.
- ✓ Gain insights into effective strategies for managing third-party cybersecurity risks



Participants are required to bring their personal laptops for an enriched learning experience. Or the organization should provide tablets to ensure every participant has the necessary tools for the course.

TRANSFORMATIONAL LEADERSHIP

COURSE OVERVIEW

The course on Transformational Leadership provides participants with the knowledge and skills to become effective leaders who inspire and drive meaningful change within their organizations.

Through a combination of theoretical frameworks, practical insights, and case studies, participants will gain a deep understanding of transformational leadership principles and how they can be applied to motivate teams, foster innovation, and achieve organizational goals. The course explores various aspects of transformational leadership, including vision-setting, charismatic communication, building trust, empowering others, and leading through change.



LEARNING OBJECTIVES

- ✓ Learn how to develop a compelling vision and communicate it effectively.
- ✓ Explore strategies for building trust and establishing strong relationships.
- ✓ Learn techniques for leading through change and effectively managing resistance.
- ✓ Understand the importance of emotional intelligence in transformational leadership.
- ✓ Learn how to adapt leadership styles to different situations and individuals.
- ✓ Understand the impact of transformational leadership on employee engagement, job satisfaction, and performance.
- ✓ Develop the ability to identify and leverage individual strengths within a team.
- ✓ Learn how to create a supportive and inclusive work environment that encourages collaboration and creativity.
- ✓ Explore strategies for promoting ethical behavior and integrity within the organization.
- ✓ Reflect on personal leadership strengths and areas for growth in the context of transformational leadership.

PSYCHOLOGICAL SAFETY



COURSE OVERVIEW

This course delves into the critical importance of creating a work environment where individuals feel safe to express themselves, take risks, and contribute their best ideas. Participants will explore the concept of psychological safety, its impact on team performance and innovation, and strategies for cultivating and maintaining it within their organizations. Through interactive discussions, case studies, and practical exercises, participants will gain a deep understanding of the factors that contribute to psychological safety and learn how to create a culture that promotes open communication, trust, and collaboration. By the end of the course, participants will possess the knowledge and skills to foster psychological safety, enhancing team dynamics, well-being, and overall organizational success.

LEARNING OBJECTIVES

- ✓ Understand the concept of psychological safety and its significance in fostering a positive work environment.
- ✓ Identify the key elements and behaviors that contribute to psychological safety within a team or organization.
- ✓ Develop skills to create a supportive and non-judgmental environment where individuals feel comfortable expressing their ideas and concerns.
- ✓ Explore techniques for conflict resolution and managing difficult conversations in a psychologically safe manner.
- ✓ Develop strategies for overcoming barriers and challenges to creating and maintaining psychological safety.
- ✓ Learn how to provide constructive feedback and handle mistakes or failures in a way that promotes learning and growth.
- ✓ Understand the role of leaders in modeling and promoting psychological safety.
- ✓ Gain insights into building trust and establishing strong relationships within teams.
- ✓ Learn how to assess and measure psychological safety within teams and organizations.



REMOTE MONITORING & EVALUATION

COURSE OVERVIEW

This course provides participants with the knowledge and skills to effectively monitor and evaluate programs and projects in a remote or virtual setting. With the increasing prevalence of remote work and digital technologies, organizations are faced with new challenges in monitoring and evaluating their initiatives. This course explores the methodologies, tools, and best practices for conducting remote monitoring and evaluation activities, ensuring accurate data collection, analysis, and reporting. Participants will learn how to adapt traditional monitoring and evaluation approaches to the remote context, leverage digital tools and platforms, and overcome potential limitations and barriers.

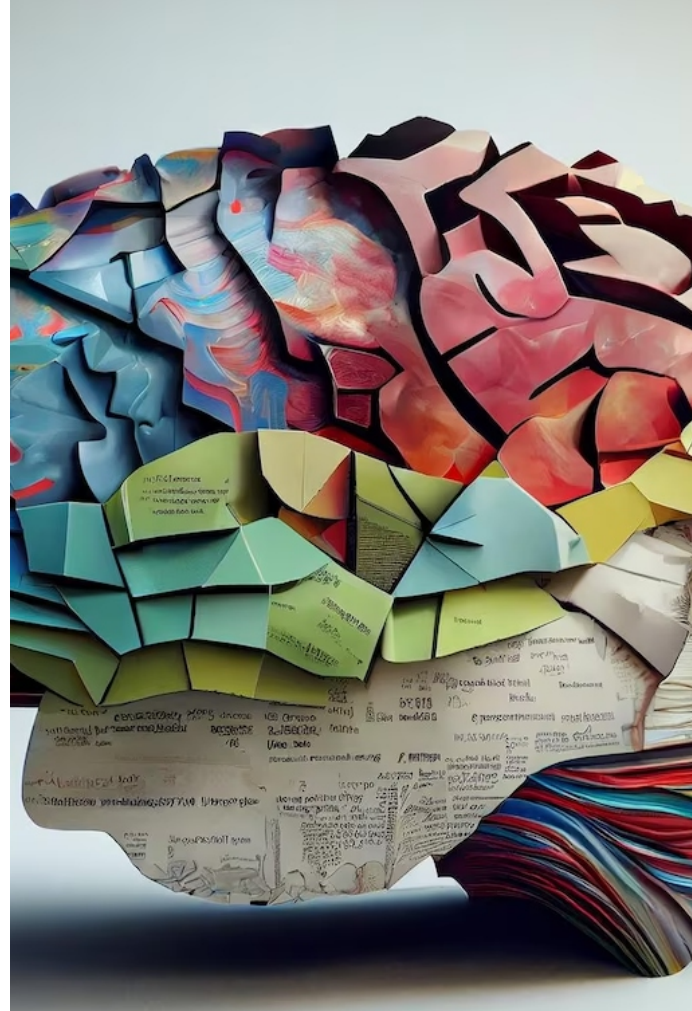
LEARNING OBJECTIVES

- ✓ Learn the principles and frameworks of effective monitoring and evaluation and how they apply to remote settings.
- ✓ Explore digital tools and technologies for data collection, analysis, and reporting in remote monitoring and evaluation.
- ✓ Develop skills to adapt traditional monitoring and evaluation methods to remote contexts, ensuring data quality and reliability.
- ✓ Learn techniques for remote data collection, including surveys, interviews, and remote sensing technologies.
- ✓ Understand how to design and implement remote monitoring and evaluation plans, including defining indicators and setting targets.
- ✓ Gain knowledge of data management and analysis techniques for remote monitoring and evaluation.
- ✓ Learn strategies for engaging stakeholders remotely and promoting participation in monitoring and evaluation processes.
- ✓ Understand ethical considerations and data protection principles related to remote monitoring and evaluation.

EMOTIONAL INTELLIGENCE IN THE WORKPLACE

COURSE OVERVIEW

This course aims to improve participants' comprehension and use of emotional intelligence (EI) in the workplace. The ability to identify, comprehend, and control one's own and other people's emotions is known as emotional intelligence.



Participants will learn how to build their emotional intelligence and apply it successfully professionally through a blend of theoretical knowledge, hands-on activities, and engaging conversations.

LEARNING OBJECTIVES

- ✓ Define emotional intelligence (EI) and its relevance in the workplace.
- ✓ Recognize and identify emotions in themselves and others to enhance interpersonal communication and relationships.
- ✓ Apply self-awareness and self-management techniques to regulate and channel emotions productively.
- ✓ Develop strategies for enhancing emotional intelligence to improve leadership, decision-making, and overall workplace performance.
- ✓ Demonstrate empathy and understand the perspective and emotions of colleagues, clients, and stakeholders to build better connections and rapport.
- ✓ Utilize emotional intelligence to navigate conflicts, provide constructive feedback, and facilitate effective team collaboration.



ORGANISATIONS WE HAVE WORKED WITH

We have trained a wide range of clients on several courses



Central Bank
of Nigeria
CBN



Nigerian Petroleum
Development Company
NPDC



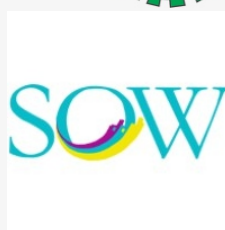
Kaduna State local
Government
KSLG



Nigeria Social Insurance
Trust Fund
NSITF



Gas Marketing
Limited
NNPC



SOW
Real Estate
SRE

SN	COURSE	ORGANISATION	LOCATION
1	Operational Excellence	NNPC Gas Marketing Limited	Abuja
2	Performance Planning	Central Bank of Nigeria (CBN)	Kano
3	Transformational Leadership	Ministry of Petroleum Resources	Nassarawa
4	Technical Report Writing	National Petroleum Development Company (NPDC)	Abuja
5	Performance Planning	National Security Insurance Trust Fund (NSITF)	Abuja
6	Strategic Leadership	National Security Insurance Trust Fund (NSITF)	Abuja
7	Project Management	Kaduna State Local Government	Kaduna
8	Effective Communication	National Security Insurance Trust Fund (NSITF)	Abuja
9	Conflict Management	National Petroleum Development Company (NPDC)	Benin
10	Psychological Safety	SOW Real Estate	Abuja
11	Psychological Safety	Central Bank of Nigeria (CBN)	Abuja

SELECTED PUBLICATIONS BY KBB / OUR FOUNDER

YEAR	PUBLICATION TITLE	WEB LOCATION
Feb 2015	Improving water distribution network performance: A comparative analysis	www.pencilacademicpress.org/pppse
Sep 2015	Modeling Surface Solar Radiation using a Cloud Depth Factor	www.recentscientific.com
Feb 2016	A predictive model for ozone uplifting in obstruction prone environment	www.iaeme.com/IJCIET/index.asp
Mar 2016	Model prediction of pollution standard index for carbon monoxide: a tool for environmental impact assessment.	www.sciencedomain.org
Mar 2016	Model prediction of pollution standard index for five standard pollutants: a tool for environmental impact assessment.	www.ijser.org
May 2016	Assessment of standard pollutants in a gas flaring region: A case of Ogba/Egbema/Ndoni Local Government Area in the Rivers State of Nigeria.	www.iaeme.com/IJCIET/index.asp
May 2016	Exploring options in the design of a water distribution network for firefighting.	www.iaeme.com/IJCIET/index.asp
June 2016	Modeling the effect of atmospheric stability, Nitrogen oxide and Carbon monoxide on the formation of Ozone; A case of Ogba/Egbema/Ndoni Local Government area in Nigeria.	www.iaeme.com/IJCIET/index.asp
August 2016	Multiskilling in the construction industry and dual skill labor strategy: A case of construction companies in Port Harcourt.	www.iaeme.com/IJCIET/index.asp
Nov 2016	Assessing emissions from combustion engines in Nigeria: Where is the Sulphur iv oxide Originating from? ISPoN Conference – Emerging Health and Safety, Security, and Environmental Challenges in Nigeria.	
Jan 2017	Setting Regulatory limits for Sulphur content in premium motor spirit (PMS): A case of Degraded Vehicles.	www.sciencedomain.org
Nov 2018	Improving Health, Safety, and Environmental Monitoring using Drone technology: An eye and a nose in the sky. ISPoN Conference – Theme: Safety in an Emerging Economy.	
Sept 2020	Improving Organizational Training: A case of a financial regulator in Africa.	http://internationaljournalcorner.com/index.php/theijbm/article/view/155520
Dec 2020	Data-driven decision-making in the management of Health, Safety, Security and Environment (HSSE) in Nigeria (case studies and lesson learned) ISPoN 2020 conference – Theme: Harnessing HSSE Excellence for sustainable National industrial and Socio-economic development.	www.isponconference.com.ng

BOOKS PUBLISHED

Feb 2019. Applying statistical knowledge in data-driven strategies and decision making – published by Notion Press, India. Sold over 1000 copies.

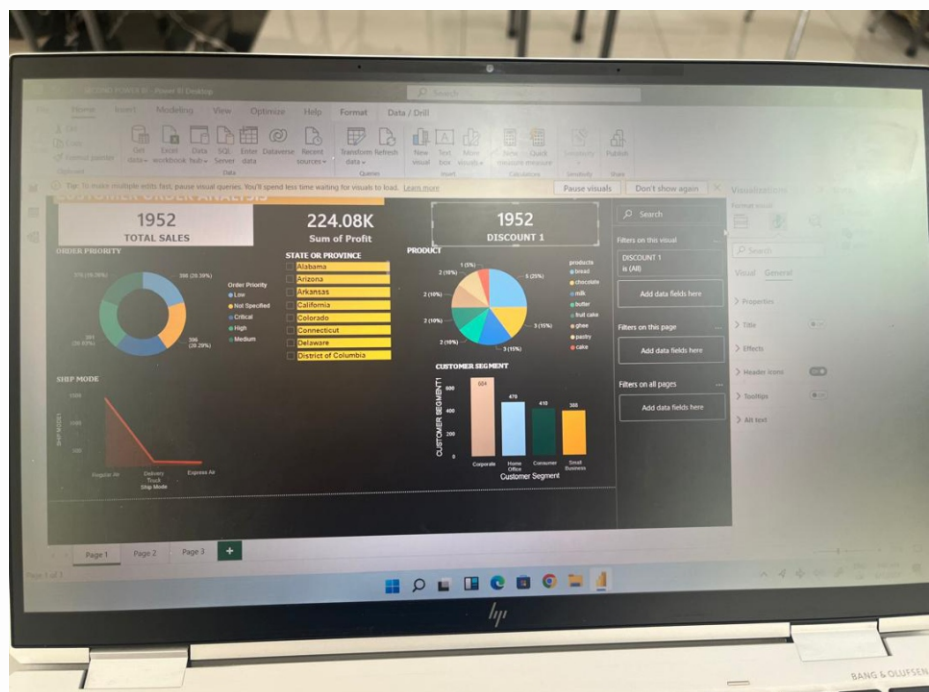
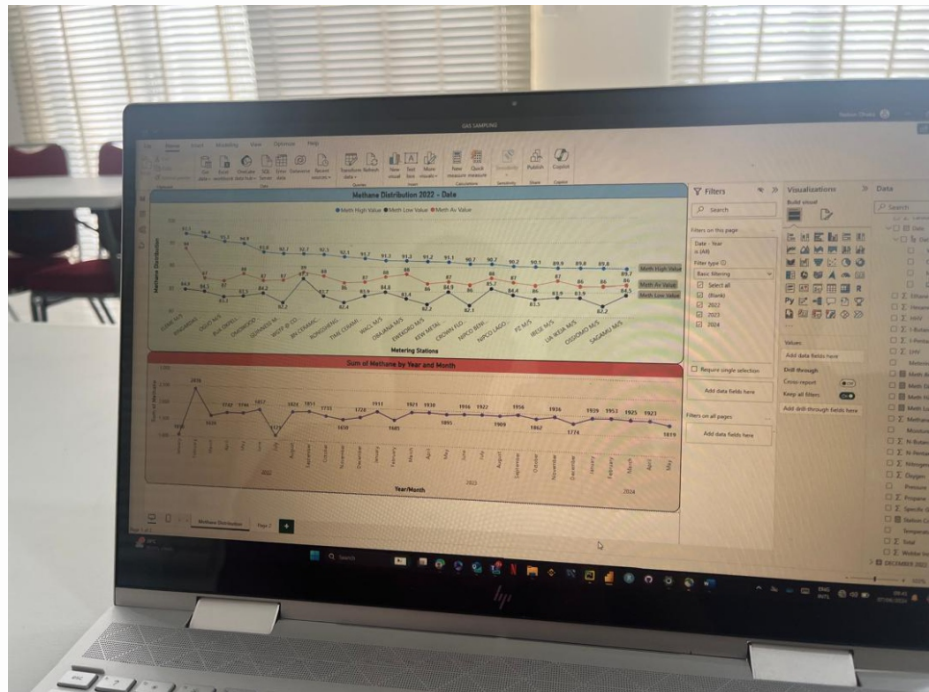
June 2019 Emerging issues in Science and Technology (Vol. 2) Some publications, including our Journal publication on "Setting Regulatory Limits for Sulphur Content in Premium Motor Spirit (PMS)," (www.sciencedomain.org) were converted to this book.

TRAINING GALLERY





STUDENTS PRACTICE SCREENSHOTS AFTER TRAINING





SUCCESS STORIES

1

Published a Data Analysis book that sold over 1,000 copies globally on platforms such as Amazon

2

Trained over 1,000 employees on the Application of Data Analysis (Build dashboards to monitor projects remotely)

3

Applied Data Analysis techniques and reviews to Kaduna State Water Corporation

Auwal Gamji

// *As far as Operational Excellence is concerned, it is a very nice course, particularly the organizers, I want to appreciate their effort, especially the emails they sent ahead of the training to acquaint us with the training ahead of time. When I came for the course my expectations were met and I felt fulfilled*

NNPC Gas Marketing Limited

Koplamma Dubi Lengcheke

// *This training on "The Fundamentals of Data-Driven Decision Making and Dashboard Creation" was a unique training that practically illustrates our processes which will have a direct effect on our processes and the way we conduct our work. Undoubtedly, our work will be significantly improved.*

**Principal Manager,
Central Bank of Nigeria**

Mrs. Elizabeth Oyiza

// *My sincere appreciation goes to KBB for the impactful training, I learned a lot. The participants, the facilitators, and the coordinators were awesome. The quality of the training was really high. And if given the opportunity, I would love to attend another training facilitated by KBB. I look forward to applying the knowledge gained from this Operational Excellence training at my workplace.*

**Principal Manager,
Central Bank of Nigeria**

TESTIMONIALS

WHAT PEOPLE ARE SAYING ABOUT US

Rabiu Abubakar

// *I came to the training with an indifferent opinion on whether my expectations of manipulating qualitative data into science-based information for informed decision-making could be met. The KBB team surprised me with a series of exciting tools for data-driven decisions through a professional methodology that turned my earlier indifferent opinion into a wow experience.*

**Deputy Manager,
Central Bank of Nigeria (CBN)**

Engr. Kwaji, P.S

// *It was an impactful training, that opened up some operational defects and gave us strategies, such as failure identification, with steps on how to mitigate and curtail such failures with the view of improving the system.*

NNPC Gas Marketing Limited

WHY YOU NEED TO CHOOSE KBB



ACCOUNTABILITY

We take responsibility for all the results and outcomes we achieve for our clients.

Knowledge Beyond Borders (KBB) will refund every resource paid for every agreed target we don't accomplish.

- We always measure so we can establish a baseline and verify improvement
- We implement based on established facts
- We are always listening to the voice of the customer (VOC)

STANDARD TRAINING PROCEDURE

We carry out our training processes in line with ISO 29993:2017





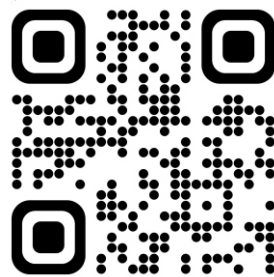
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